

## Roommate Match Terms and Conditions – Holistic Holiday at Sea

For those participants who are traveling single and would like to avoid paying the single occupancy rate for the cruise, Life Journeys will attempt to provide a suitable roommate match. There is a \$75 Roommate Match fee per person and the matching is based on roommate compatibility, cabin selection and availability; therefore, we cannot guarantee a roommate match.

**The following rules and stipulations must be agreed upon by all parties upon registration.**

- 1) Due to the fact that a match cannot be guaranteed, if Life Journeys is not able to find a roommate match by the Matching Date\* or Final Payment Date, whichever is first, a participant will be given the following options:
  - a) Agree to take a single cabin with the additional collection of the single occupancy rate with the understanding that if a roommate match can be made prior to sailing, your fare will be adjusted back to the double occupancy rate and a refund will be processed accordingly.
  - b) Cancel your reservation in accordance with the Cancellation/Change Policy for Roommate Match Passengers.
- 2) Cabin numbers and booking numbers are subject to change until the Final Match is complete.
- 3) **After Roommate Final Match is completed, your Reservation will be 100% nonrefundable and you are subject to the cancellation policies. You will be notified by email of the Roommate Matching Date\*.**
  - a) In the event that a person who has been matched with a roommate must cancel their cruise or wish to withdraw from the roommate match program at any point in time after the Matching Date or Final Payment Date, whichever if first, they will be in full cancellation penalty.
  - b) If a roommate match cancels after final payment you agree to pay an additional \$350 to apply to your cabin and you will travel as a single passenger. If you cannot provide the additional fee stated above, we reserve the right to put another roommate match in your cabin.
  - c) This policy protects the non-cancelling roommate and Holistic Holiday at Sea of any supplemental charges.

### **\*Matching Date Information:**

Matches will be made as roommate match requests are received before the Final Payment Date. Life Journeys will send an email to all roommate match passengers one month before final payment date to the email address provided by the participant on their initial registration. This email will constitute the last opportunity to request changes to the roommate match reservation. In the event of special circumstances with the ship, such as a sell-out situation, this email may be sent earlier and will designate the revised date of matching and cancellation penalties. We reserve the right to change the terms and conditions based on the above information. By accepting this document, you agree to the terms and conditions stated within.

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